



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF PUBLIC HEALTH, STATE LABORATORY OF PUBLIC HEALTH

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To: Birthing Hospitals

From: Scott J. Zimmerman, DrPH, MPH, HCLD (ABB)
Director, NC State Laboratory of Public Health (NCSLPH)

Date: November 30, 2017

Re: **URGENT COMMUNICATION: DELIVERY DELAYS of NEWBORN SCREENING SPECIMENS**

Due to "a large influx of packages from a history making Cyber-Monday", United Parcel Service (UPS) has experienced delays in delivery of envelopes containing newborn screening specimens to the NCSLPH. These delays are very concerning to the laboratory due to the time-critical nature of the specimens being transported.

For any UPS envelope that was picked up at your facility from November 22 (Wednesday), 2017 forward, NCSLPH urgently requests that you do the following:

- Verify delivery of each of your UPS envelopes using the tracking number
- Verify the Lab has received every specimen listed on your newborn screening tracking logs. Go online to the NCSLPH's website <http://slph.ncpublichealth.com/> and enter each device barcode. If the specimen has been accessioned, the words IN TESTING will appear by the barcode.

If you have either UPS envelopes or specimens that have not yet been received, NCSLPH recommends contacting Ann Grush at 919-807-8881.

Thank you for your immediate attention to this matter. NCSLPH is working diligently to process your newborn screening specimens as soon as they arrive, so as not to further delay reporting of results. If you have any additional questions about this transport delay, please contact Ann Grush at the number above.