

Telehealth

Updated March 26, 2020

As we move forward in response to the COVID-19 pandemic and practice preventative measures such as social distancing, the NCAPA would like to provide a list of resources for PAs utilizing telehealth.

Where can I find general information related to COVID-19 and telehealth?

- Coding and reimbursement changes: [Medicaid COVID-19 Website](#)
- Emergency funding in response to COVID-19: [H.R. 6074- Coronavirus Preparedness and Response Supplemental Appropriations Act](#) (section 101 addresses telehealth)
- BCBSNC guidelines: [Blue Cross Blue Shield of North Carolina COVID-19 Telehealth Updates](#)
- The NCMB's position statement: [NC Medical Board Information on Telemedicine](#)
- General telehealth information from the Centers for Medicare and Medicaid Services: [Medicare Telemedicine Health Care Provider Fact Sheet](#)
- Frequently asked questions regarding Medicare and telehealth: [Medicare Telehealth FAQs](#)






Where can I find the new billing codes for telehealth?

- [NC Medicaid Billing Changes in Response to COVID-19 Summary Effective March 23, 2020](#)

Where can I find up-to-date information on changes to federal guidelines?

- HIPAA: [The US Department of Health and Human Services](#)
- Prescribing: [The DEA's COVID-19 Page](#)

Information from major commercial insurance companies for their physicians and PAs

	Guidance on telehealth Glossary, payment guidelines, coding	General clinical updates FAQs for providers
	Telehealth policy Corporate reimbursement policy and temporary expansion of telehealth	
	Testing reimbursement Memo on reimbursement for testing	Telehealth update Information on cost reductions and expansion of telehealth services
	For clinicians with resource links General COVID information as well as links to up-to-date guidance for coding and billing	Telehealth guidance Memo about the use of MDLIVE® for telehealth
	General guidance Links to telehealth, coding, and member coverage	Telehealth guidance Provider telehealth policies and coding

Additional Resources:

- [Mid-Atlantic Telehealth Resource Center](#) provides technical assistance and resources to North Carolina.
- [National Telehealth Technology Assessment Resource Center](#) provides information and tools about selecting appropriate technologies when providing telehealth.

The NCAPA is dedicated to keeping our members informed and providing support during this difficult time. Please contact covid.questions@ncapa.org with any questions and continue to check www.ncapa.org for updates.