



North Carolina Medicaid

Updated April 7, 2020

As we move forward in response to the COVID-19 pandemic, the NCAPA would like to ensure that our members are receiving the most up-to-date information regarding Medicaid.

Where can I find general Medicaid information?



NC DEPARTMENT OF
HEALTH AND
HUMAN SERVICES

- Recently and consistently updated information on Medicaid and COVID: [NC DHHS Medicaid Bulletins](#)
- Changes to Medicaid as a result of COVID: [NC Medicaid Policy Changes Page](#)
- Frequently asked questions about Medicaid: [NC DHHS Medicaid FAQ Page](#)

Where can I find information related to COVID-19 and telehealth?

- Frequently asked questions for Federally Qualified Health Centers (FQHCs) and Regional Health Centers (RHCs): [NC Medicaid's FQHC and RHC FAQ Page](#)
- Billing codes for telemedicine: [NC Medicaid Telehealth Provisions in Response to COVID-19](#)

Where can I watch NC DHHS Medicaid webinars?

- List of upcoming webinars and links to connect: [NC DHHS COVID-19 Webinars](#)

What changes have been made to the Preferred Drug List (PDL)?

- Updates to the PDL, as well as the full list: [NC DHHS Preferred Drug List Homepage](#)

What additional flexibilities are in the works for NC Medicaid?

- List of proposed flexibilities as well as updates on the process to establish waivers: [NC Medicaid Requests Temporary Plan Changes to Respond COVID-19 Memo](#)

The NCAPA is dedicated to keeping our members informed and providing support during this difficult time. Please contact covid.questions@ncapa.org with any questions and continue to check www.ncapa.org for updates.